## AQIS Benchmark Report - Learner Engagement

**Hospitality Training Victoria Pty Ltd**

### Your RTO Information
- **NTIS:** 6372
- **Industry Field:** Food, Hospitality and Personal Services
- **Metro/Regional:** Metro
- **RTO Size:** Medium
- **RTO Category:** Private
- **Year:** 2013

### 'Like' RTOs
- **Industry Field:** Food, Hospitality and Personal Services
- **Metro/Regional:** Metro
- **RTO Size:** Medium
- **RTO Category:** Private
- **Year:** 2013

### All RTOs
- **Year:** 2013

### Learner Engagement Scales

<table>
<thead>
<tr>
<th>Scale</th>
<th>Your RTO</th>
<th>'Like' RTOs</th>
<th>All RTOs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trainer Quality</td>
<td>88</td>
<td>-</td>
<td>82</td>
</tr>
<tr>
<td>Effective Assessment</td>
<td>85</td>
<td>-</td>
<td>79</td>
</tr>
<tr>
<td>Clear Expectations</td>
<td>85</td>
<td>-</td>
<td>78</td>
</tr>
<tr>
<td>Learning Stimulation</td>
<td>83</td>
<td>-</td>
<td>77</td>
</tr>
<tr>
<td>Training Relevance</td>
<td>84</td>
<td>-</td>
<td>79</td>
</tr>
<tr>
<td>Competency Development</td>
<td>82</td>
<td>-</td>
<td>79</td>
</tr>
<tr>
<td>Training Resources</td>
<td>84</td>
<td>-</td>
<td>78</td>
</tr>
<tr>
<td>Effective Support</td>
<td>84</td>
<td>-</td>
<td>79</td>
</tr>
<tr>
<td>Active Learning</td>
<td>78</td>
<td>-</td>
<td>77</td>
</tr>
<tr>
<td>Overall Satisfaction</td>
<td>87</td>
<td>-</td>
<td>82</td>
</tr>
</tbody>
</table>

1. There are not enough RTOs to compare your data against.
2. Based on 151 RTOs.
AQIS Diagnostic Report - Learner Engagement

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

Hospitality Training Victoria Pty Ltd

Improvement Areas
Based upon the QI data supplied, there are no specific areas of operation that need special attention.

Support
For further support in continuous improvement for these areas of operation, refer to the following page:
http://www.acer.edu.au/tests/aqis/resources-manuals

Diagnostic Strategies
Based upon the QI data supplied, there are no specific areas of operation that need special attention.
## AQIS Benchmark Report - Employer Satisfaction

### Hospitality Training Victoria Pty Ltd

#### Your RTO Information
- **NTIS:** 6372
- **Industry Field:** Food, Hospitality and Personal Services
- **Metro/Regional:** Metro
- **RTO Size:** Medium
- **RTO Category:** Private
- **Year:** 2013

#### 'Like' RTOs
- **Industry Field:** Food, Hospitality and Personal Services
- **Metro/Regional:** Metro
- **RTO Size:** Medium
- **RTO Category:** Private
- **Year:** 2013

#### All RTOs
- **Year:** 2013

### Employer Satisfaction Scales

<table>
<thead>
<tr>
<th></th>
<th>Your RTO</th>
<th>'Like' RTOs</th>
<th>All RTOs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trainer Quality</td>
<td>83</td>
<td>-</td>
<td>83</td>
</tr>
<tr>
<td>Effective Assessment</td>
<td>72</td>
<td>-</td>
<td>81</td>
</tr>
<tr>
<td>Training Relevance</td>
<td>77</td>
<td>-</td>
<td>81</td>
</tr>
<tr>
<td>Competency Development</td>
<td>74</td>
<td>-</td>
<td>79</td>
</tr>
<tr>
<td>Training Resources</td>
<td>71</td>
<td>-</td>
<td>81</td>
</tr>
<tr>
<td>Effective Support</td>
<td>75</td>
<td>-</td>
<td>82</td>
</tr>
<tr>
<td>Overall Satisfaction</td>
<td>83</td>
<td>-</td>
<td>84</td>
</tr>
</tbody>
</table>

1. There are not enough RTOs to compare your data against.
2. Based on 83 RTOs.
The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

**Hospitality Training Victoria Pty Ltd**

**Improvement Areas**
Based upon the QI data supplied, there are no specific areas of operation that need special attention.

**Support**
For further support in continuous improvement for these areas of operation, refer to the following page:

http://www.acer.edu.au/tests/aqis/resources-manuals

**Diagnostic Strategies**
Based upon the QI data supplied, there are no specific areas of operation that need special attention.